

QF: 025/2007

08 JUNE 2007

**E-MAILED**  
08-06-07

**FAXED**  
080607



25 Stoney Creek Rd Bexley 2207 NSW  
Ph: (02) 9554 9399 Fax: (02) 9554 9644  
Email: [alaea@alaea.asn.au](mailto:alaea@alaea.asn.au)  
Web: [www.alaea.asn.au](http://www.alaea.asn.au)  
ABN: 84 234 747 620

## ❖ NOTICE ❖

**TO: All Qantas LAME's**

**RE: Airbus A380 Tour and Inspections**

---

Following advice from members that an A380 Airbus Aircraft was arriving in Sydney on 6 June 2007, would be open for inspection by Qantas employees on 7 June 2007 and that ACS staff had been told by their ACS Management that they were not to board the Airbus A380 aircraft, the Association wrote to David Cox, General Manager Qantas Engineering, summarising our concerns with regard to this decision.

Attached are copies of:-

ALAEA correspondence to Qantas, dated 6 June 2007

Response from David Cox dated 7 June 2007

Response by the ALAEA to the Qantas response dated 8 June 2007

The correspondence is self explanatory and is provided for the information of members.

  
**BRIAN J FARNHAM**  
Industrial Consultant



Mr David Cox  
Executive General Manager  
ETOMS  
Qantas Airways Limited  
203 Coward Street  
MASCOT NSW 2030

25 Stoney Creek Rd Bexley 2207 NSW  
Ph: (02) 9554 9399 Fax: (02) 9554 9644  
Email: [alaea@alaea.asn.au](mailto:alaea@alaea.asn.au)  
Web: [www.alaea.asn.au](http://www.alaea.asn.au)  
ABN: 84 234 747 620

6 June 2007

Fax: 02 9691 8613

Dear David

I am advised by Qantas members that an A380 Airbus aircraft is arriving in Sydney today 6 June and will be open for inspection by Qantas employees on 7 June.

I am further advised that in a recent address to Qantas employees, Geoff Dixon, Chief Executive Officer Qantas, invited all employees to go aboard the aircraft when the aircraft visited their port.

In view of the forgoing it is surprising that the association has been inundated with calls from members complaining that Murray Harris, Group General Manager, Aircraft Customer Service (ACS) has issued a notice/memo to ACS staff (which we have not seen) advising that ACS personnel are not to board the Airbus A380 aircraft.

It is our view that this decision discriminates against ACS staff, particularly as this group, who are at the coalface of aircraft maintenance, would benefit from observing the new technology employed on this aircraft, knowledge which will be beneficial to Qantas in the long term.

It is our belief that a further review of this decision to allow access to the aircraft by ACS staff would be advantageous to both Qantas and the ACS staff.

I await your response.

Yours Faithfully

**Brian J Farnham**  
Industrial Consultant

cc: Sue Bussell, Group General Manager – Industrial Relations  
Dennis Ratcliffe, General Manager People – Engineering & Maintenance



7 June 2007

Mr Brian Farnham  
Industrial Consultant  
ALAEA  
25 Stoney Creek Road  
BEXLEY NSW 2207

By Facsimile: 9554 9644

Dear Brian

**RE: A380 Tours**

We refer to your letter of yesterday's date regarding the visit of the A380 aircraft,

Contrary to your assertion, a memo advising that ACS staff were not to board the aircraft was not issued. Management of Qantas departments were asked to nominate staff who may have been available to visit the aircraft. Mr Harris made a decision that, given the current business pressures on ACS, it was not feasible to nominate current ACS staff rostered on duty.

This decision was taken to safeguard operational continuity, and has my support.

We trust this clarifies the Company's position.

Yours sincerely

**David Cox**  
Executive General Manager  
Qantas Engineering

Cc: Murray Harris, Dennis Ratcliffe, James Morley

**Qantas Airways Limited**

ABN 16 009 661 901

Sir Fergus McMaster Building 203 Coward Street Mascot New South Wales 2020 Australia  
Telephone 61 (2) 9691 3636 Facsimile 61 (2) 9691 3377

FAXED  
8/6/07 10:37



Mr David Cox  
Executive General Manager  
ETOMS  
Qantas Airways Limited  
203 Coward Street  
MASCOT NSW 2030

25 Stoney Creek Rd Bexley 2207 NSW  
Ph: (02) 9554 9399 Fax: (02) 9554 9644  
Email: [alaea@alaea.asn.au](mailto:alaea@alaea.asn.au)  
Web: [www.alaea.asn.au](http://www.alaea.asn.au)  
ABN: 84 234 747 620

8 June 2007

Fax: 02 9691 8613

Dear David

Re: A380 Tours

Thankyou for your response of 7 June 2007 to our correspondence of 6 June 2007 regarding the Airbus A380 inspections, which we intend to circulate to Qantas members for their information.

I am sure that following perusal of your correspondence members will undoubtedly now understand the regard, concern and interest Qantas engineering management place on Qantas ACS LAME issue's, so clearly enunciated within your response.

Yours Faithfully

**Brian J Farnham**  
Industrial Consultant

cc: Sue Bussell, Group General Manager – Industrial Relations  
Dennis Ratcliffe, General Manager People – Engineering & Maintenance

"To undertake supervise and certify for the safety of all who fly."